

To VoIP Or Not To VoIP, That Is The Question?



Is Voice Over IP really as good as they say?



- Is the quality the same as a traditional phone line?
- Can I keep my phone system, or do I require new equipment?
- Do I have to change my phone number?
- What is the difference between "Hosted PBX & In-House PBX" systems?
- If I purchase a new system, will it still function the same way as my old system?
- Am I really going to benefit from this new technology or am I just wasting my money?
- These are just some of the questions you should be asking when thinking of switching to Voice Over IP.

First of all, what is VoIP?Voice Over IP is technology that allows a voice conversation to be placed using an internet connection. One very important factor to remember, the quality & reliability of the conversation is only as stable as the internet connection on which it is being made. Also, it requires a certain amount of available bandwidth for each simultaneous conversation & the bandwidth requirements depend on the type of equipment you are using. Furthermore..... not all VoIP equipment or providers are created equal.

The concept of VoIP is fairly impressive, in a perfect world it allows you to link several locations together as if everyone is under one roof. It can provide significant cost savings in long distance charges, offers video conferencing, & allows customer's to share resources, such as voice mail, from various locations.....

Sounds great!.....The problem with all of this..... ***we don't live in a perfect world.***

The stability of VoIP appears to very sporadic. In some areas it can work flawlessly, yet in others, it becomes a nightmare for the customer, by dropping calls, becoming hollow, has intermittent loss of dial tone, etc. How are you, as a customer, to know if this the right choice?

Call us at BCT. We'll give the answers you are looking for. If VoIP isn't going to be the answer to your problems, we'll let you know. We'll also give you the information & suggestions you need to make an educated decision that will help your business grow & be more successful in the future.

Call us today for a free consultation & estimate.



BCT Communication Systems Inc.

Visit our website @ www.bctcommunicationsystems.ca

(Main Office Location)
27 Copernicus Blvd., Unit #8
Brantford Ont. N3P 1N4
Phone: 519-752-3553
Fax: 519-752-2502
Email: generalinfo@bctcommunicationsystems.ca

Hamilton: 905-573-1222
Woodstock: 519-537-8889
Burlington/Oakville: 289-635-1801